

CUSTOMER NOTICE

Each year, Liberty spends thousands of dollars on its extensive pipeline facilities used to deliver natural gas to our customers. The infrastructure system replacement surcharge (ISRS) covers only a part of the expenses that Liberty must incur to maintain and upgrade its system and to relocate facilities in connection with local, state and federal public improvement projects and safety requirements. In general, the ISRS charge to cover these costs is smaller for residential customers, while larger users in other customer classes are charged a greater amount. The ISRS charge is a small monthly charge on your bill and is not tied to the amount of natural gas that you use.

The amount of the charge, which is reflected on the front of your bill, may be adjusted periodically, and has been implemented in accordance with Sections 393.1009, 393.1012 and 393.1015 of the Revised Statutes of Missouri.

