



FALL 2017

Safety First

Autumn brings many things as the season changes. The leaves begin to change colors and fall, the weather begins to cool, and the days get shorter. Liberty Utilities would like to remind everyone that just because you have less daylight, do not RUSH to get things done. By rushing you automatically put yourself in the LINE OF FIRE for any number of unidentified hazards. Please, take your time, make a good plan, and give each task a second look.

Thanks,
 Chad Hook
 Environmental, Health and Safety - Regional EHS Manager

Second Annual Pink Up Golf Scramble A Success

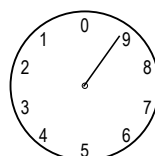


The Liberty Utilities Second Annual Pink Up Golf Scramble was held Friday, October 13, 2017 at Bent Creek Golf Course in Jackson, MO. With the assistance of 120 participants and over 50 local business sponsors, as well as employee volunteers, Liberty Utilities was able to donate over \$10,000 to Saint Francis Healthcare System's Pink Up campaign, which provides free mammograms to area women who otherwise could not afford them.

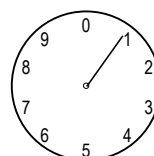
HOW TO READ YOUR METER

Ever wondered how to read those funny dials on your meter?

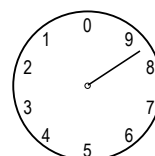
Test your skills and find the answers on the back. Read the numbers as indicated by the hands on the dials. If a hand is between two numbers, read the smaller number (except when the hand is between 0 and 9, in which case you record the number 9).



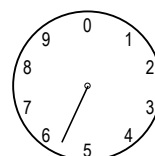
A



B



C



D

Customer Care
 1-855-872-3242

Emergency
 1-855-644-8134

LIBERTY LETTER



**Liberty
Utilities**

www.libertyutilities.com

LIBERTY LETTER

Regulatory Rate Review - Missouri

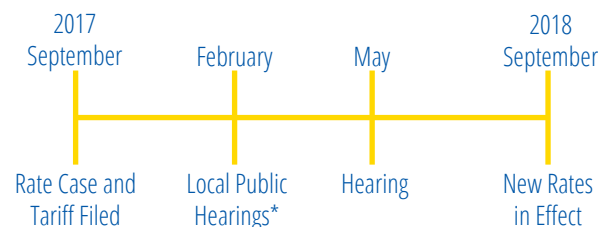
To allow us to continue making important investments in our local communities, we filed a rate review request with the Missouri Public Service Commission on September 29, 2017.

The rate review process takes about eleven months in Missouri, unless all parties come to an agreement before then. During this time, the Commission conducts a full audit of our operations and financial data. Local public hearings will be held to give customers an opportunity to comment. Comments are also accepted by the Commission online or by mail. Expert witnesses will take part in evidentiary hearings.

Finally, the Commissioners will issue a decision based upon the facts and evidence in the case. New rates do not take effect until the conclusion of the case. If approved in full, the plan will result in an average increase of about \$9.56 per month (about 32¢ per day) for a typical residential customer.

Estimated Review Timeline

(Procedural schedule will be established by MPSC)



*Liberty will send a notification of hearing dates and times, when scheduled by the Commission.

SIZZLIN' WITH STEVE

Warm up with a
bowl of Goulash!

Pepper Beef Goulash

2 to 2 1/2 lbs beef stew meat, cut into 3/4 inch cubes
1/2 c water
1 Can (6 oz.) tomato paste
2 Tbsp cider vinegar
1 Envelope Sloppy Joe seasoning

2 Celery ribs, cut into 1/2 inch slices
1 Medium green pepper, cut into 1/2 inch chunks
Hot cooked noodles

In a slow cooker, combine the water, tomato paste, vinegar and Sloppy Joe seasoning. Stir in the beef, celery and green pepper. Cover and cook on high for 4 to 5 hours. Serve over noodles. Yields 4 to 5 servings.

Do you have a favorite recipe to share?

Please email whitney.welker@libertyutilities.com and you might see it here!

HOME COMFORT TIP:

Hate Winter Static Cling? High efficiency natural gas dryers offer the best of both worlds. They dry your clothes quickly and produce less static cling than electric. Natural gas dryers are the closest thing to a clothesline available today. Choose natural gas and enjoy the benefits of precise temperature settings with excellent clothes drying results.

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Meter Reading: A-9 B-0 C-8 D-5

Local and Responsive. We Care.