



**1** Liberty Utilities  
2751 North High Street  
Jackson, MO 63755  
Visit our website at [www.libertyutilities.com](http://www.libertyutilities.com)

FOR QUESTIONS REGARDING YOUR BILL CALL (855) 872-3242  
FOR EMERGENCIES CALL (855) 644-8134

XXXXXXXXXX-XXXXXXX  
2572717  
09/21/2015  
10/12/2015

**5** JOHN Q SAMPLE  
9999E CHESTNUT ST  
RICH HILL, MO 99979

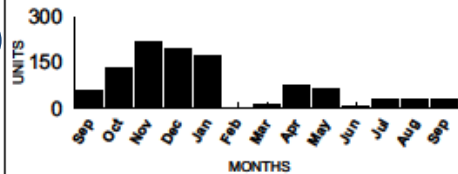
# Statement

## ACCOUNT INFORMATION

**2** Account Number: XXXXXXXX-XXXXXXX  
**3** Statement #: 2572717  
**4** Bill Date: 09/21/2015  
Due Date: 10/12/2015

999 S 28TH ST  
**4** Service Address: RICH HILL, MO 11121

## MONTHLY CONSUMPTION CHART



**7**

Meter #	Rate Code	Read Type	# Days	Service Dates	Current	Previous	Multiplier	Usage
7809312	64-GR110	Auto Estimate	33	09/19/15 - 09/21/15	6534	6507	1.00000	27

**8** CALL US IMMEDIATELY IF YOU SMELL GAS: If you suspect a natural gas leak, leave the premises and then call our emergency toll-free number at 1-855-644-8134 or 911. ALL BILLING UNITS ARE CCF (hundred cubic feet).

## ACCOUNT ACTIVITY

**9** Previous Balance: 306.33  
**10** Balance Deferred to Payment Arrangement: 214.77  
**11** Payments Received: 0.00  
**12** Balance Forward: 91.56  
**13** Payment Arrangement Installment: 53.70  
**14** Current Charges:  
Facilities Charge: 23.45  
Monthly Rate (Commodity) 27.0000 units @ 0.19111: 5.16  
PGA 27.0000 units @ 0.48300: 13.04  
IL Gas Revenue Tax 27.0000 units @ 0.02400: 0.65  
**15** Taxes: 1.51  
**16** Miscellaneous Charges/Credits: 0.00  
**17** Total Amount Due: 189.07  
Remaining Payment Arrangement: 161.07

## SPECIAL MESSAGE

**18** PROTECT YOUR FAMILY FROM CARBON MONOXIDE - Carbon monoxide (CO) is a potentially deadly gas produced by improperly working appliances. Have your heating equipment checked regularly for safety and efficiency. Also, install approved CO detectors in sleeping areas. If you suspect carbon monoxide problems with your appliances, call your local gas appliance repair company or call Liberty Utilities emergency line at 1-855-644-8134. If the odor of gas is strong, all occupants should leave the building immediately then call Liberty Utilities.

KEEP THIS PORTION FOR YOUR RECORDS

**19** Please include your account number on your check  
Make checks payable to Liberty Utilities

**12** ATTACH AND RETURN THIS REMITTANCE PORTION OF THE BILL WITH YOUR PAYMENT

BALANCE FORWARD	PAYMENT INSTALLMENT	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
91.56	53.70	43.81	189.07	

## Payment Coupon **20**

Please check box and see reverse for:  Update phone/address  Assistance Donation

**Service Address:** 999 S 28TH ST  
RICH HILL, MO 11121

JOHN Q SAMPLE  
9999E CHESTNUT ST  
RICH HILL, MO 99979

**22** LATE PAYMENT FEE:  
Payments received after the due date are subject to 1.5% per month late fee.

**Account Number:** XXXXXXXX-XXXXXXX  
**Statement #:** 2572717  
**Bill Date:** 09/21/2015  
**Due Date:** 10/12/2015

Liberty Utilities Midstates  
75 Remittance Drive, Suite 1741  
Chicago, IL 60675-1741

597XXXXXXXX-XXXXXXX 000000438160000018907

1. **Contact Information** - Please use this information to mail, email or call Liberty Utilities. Use the Emergency number if you suspect a natural gas leak.
2. **Account Number** - This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit account number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the bill due date.
4. **Service Address** - This specifies the address being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the service address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the service address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** – This section is used to communicate important messages to you.
9. **Previous Balance** – This is the Total Amount Due from your previous statement.
10. **Balance Deferred to Payment Arrangement** – This is the original amount that has been placed on a Payment Arrangement Plan. This amount will be displayed only on your first statement after setting up the Payment Plan.
11. **Payments Received** – This amount is the total of all payments received and posted to your account. It may take up to 2 business days to post the payment to your account. If you have recently made a payment it may not have posted at the time of billing.
12. **Balance Forward** - This amount is the difference of the amount of your previous bill and payments made since then.
13. **Payment Arrangement Installment** – This is the amount that you are required to pay per the Payment Arrangement agreement for your account (until the Payment Arrangement is paid in full) in addition to the current charges, taxes and miscellaneous charges/credits for the billing period.
14. **Current Charges** – This amount is the total of charges you incurred and any appropriate taxes for the billing period.
15. **Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
16. **Total Amount Due** – This amount is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and Budget Installment amount.
17. **Remaining Payment Arrangement** – This amount represents the difference between the Initial Payment Arrangement and the installments that have been billed to your account. This is also the amount that will become due immediately if you default on your payment plan or if the account is to be final billed. If the Payment Arrangement is being removed or the account is being finalized, this amount will appear prior to Balance Forward.
18. **Special Message** - This section is used to communicate regulatory information and additional important messages to you.
19. **Payment Coupon** – Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
20. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon and ensure the remittance address is visible through the envelope window.
21. **Assistance Donation** – This box must be checked if you wish to donate to our Voluntary Community Energy Assistance Fund. Be sure to complete the form with details on the back of the Payment Coupon and ensure the remittance address is visible through the envelope window.
22. **Remittance Address** - This is the address for mailing a payment. Please ensure this address is visible through the envelope window.