SCAM

UTILITIES UNITED

AGAINST SCAMS

STOP a Scam

- 1. Always ask for a photo ID from anyone knocking at your door.
- 2. Ask anyone claiming to be a representative of Liberty Utilities to verify these options:
 - What is my service address?

- What is my billing address?
- What is my utility account number?
- What is the phone number associated with my account?
- 3. Unless you have enrolled in secure Paperless Billing, Liberty Utilities will never request payment by email.
- 4. During any phone or online survey, Liberty Utilities and our approved partners will never ask for your Social Security Number.



For more information, or for more tips, please visit www.libertyutilities.com