

Account Information

Customer Name: **JANE DOE**
Service Address: 123 ANYSTREET, ANYTOWN MO US 63501
Account Number: 000123456789



What do I owe?

\$93.65

How much did I use?

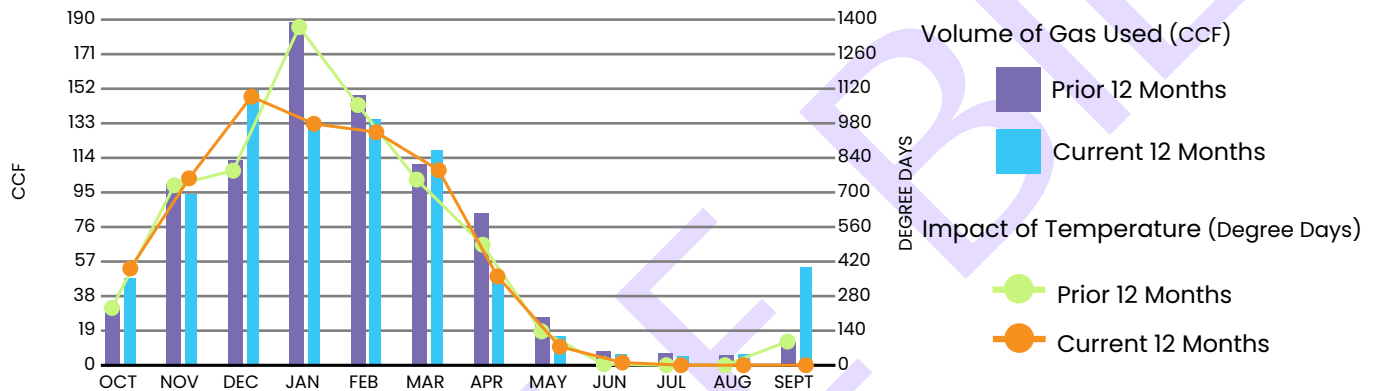
54

CCF

When is it due?

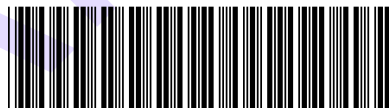
Oct 26, 2023

Your Monthly Gas Use At a Glance



energy and water for life

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: 000123456789
Service Address: 123 ANYSTREET
Bill Date: 05-OCT-2023
Due Date: 26-OCT-2023

\$93.65
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation

JANE DOE
123 ANYSTREET
ANYTOWN MO 63501

REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000093249360000305002

Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications.



Explanation of Regulations and Policies

For additional information please visit www.LibertyEnergyandWater.com.

Understanding Your Bill

Distribution Adjustment

The cost of environmental, energy efficiency, and low income assistance programs.

Distribution Commodity

The cost of operating and maintaining the Liberty natural gas piping system that delivers natural gas to your home or business.

Due Date/Late Charge

Please pay your bill by the due date to avoid a late charge.

Multiplier

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Purchased Gas Adjustment (PGA)

This measure reflects market increases and decreases in the price we pay for gas supplies without markup or other charges. It may vary monthly and is based on the amount of natural gas you use.

Rate Code

This code represents the rate used to calculate your bill.

Taxes

This section summarizes state and local taxes, including city franchise tax, if applicable.

Units

CCF = Hundred Cubic Feet

WNA Amount

If applicable, this Weather Normalization Amount adjusts for variations above and below normal temperatures.

Missouri ISRS Charge

The infrastructure system replacement surcharge (ISRS) is a set, monthly charge that covers only a part of the expenses that the Company must incur to maintain and upgrade its system and to relocate facilities in connection with local, state and federal public improvement projects and safety requirements. In general the ISRS charge to cover these costs is smaller for residential customers, while larger users in other customer classes are charged a greater amount.



Other Information

General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

Mail to:

Liberty
2751 North High Street
Jackson, MO 63755

Medical Emergency

If you believe that a medical emergency exists in your home or would exist if service were to be disconnected, you may be protected from disconnection. Please contact us at 855-872-3242 for more information.



Important Information

Customer Service: 855-872-3242

Emergency: 855-644-8134

Website: www.LibertyEnergyandWater.com

Social Media:

Facebook: @LibertyUtilitiesCentral

Twitter: @PlugIntoLiberty

Youtube: @liberty-centralregion718

Phone Service for Hearing and Speech Impaired: 7-1-1

Call before you Dig: 8-1-1

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

855-872-3242



Mail Payments

Liberty - MO
PO Box 75660
Chicago IL 60675-5660



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Budget Billing (BBP)/Levelized Budget Billing (LVL)

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget/Levelized Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The statement will also show the remaining Installment Plan amount to be billed.

Community Energy Assistance Program

You can help others in need to pay their monthly gas bill by donating to our community energy assistance program. All donations are distributed to a local or area non-profit energy assistance agency(ies) that serves your community. Visit www.LibertyEnergyandWater.com for information on which agency(ies) received your donation.

Thank you for sharing with those in need in your community. Please choose an amount to be billed monthly on your Liberty Statement.

\$1 _____ \$5 _____ \$10 _____ \$20 _____ Other _____

One-Time Contribution _____

Account Activity for Your Natural Gas Service from 09/01/2023 - 09/25/2023

Rate: Residential Firm Service

Next Scheduled Meter Read Date: 10/24/2023

Point of Delivery ID: 00000000000012345678



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	CCF Used	Usage
KM18E000158	Actual	25	9/1/23 - 9/25/23	4381	4327	54	54

What am I paying for?

Additional messages

Previous Balance as of 10/05/2023	\$ 179.00
Payment(s) Received as of 10/05/2023	\$ 179.00
Balance Forward	\$ 0.00

Auto Pay customers please note: The amount due on this bill may include the amount due from your previous bill. The amount due from your previous bill will be drafted on the due date included in that bill. The remainder will be drafted on the due date for this bill. For the exact amounts that will be drafted on each due date, please log in to My Account at libertyenergyandwater.com

Current Charges

DELIVERY CHARGES	QUANTITY USED	COST PER CCF		
Delivery Charge			\$	18.33
WNAR Charge	54 CCF	\$ -0.05362	\$	-2.90
Distribution Commodity	30 CCF	\$ 0.32935	\$	9.88
ISRS			\$	2.51
Distribution Commodity	24 CCF	\$ 0.38193	\$	9.17
TOTAL DELIVERY CHARGES			\$	36.99

GAS CHARGES	QUANTITY USED	COST PER CCF		
PGA	54 CCF	\$ 0.91851	\$	49.60
TOTAL GAS CHARGES			\$	49.60

MISCELLANEOUS CHARGES AND CREDITS		
Donations	\$	1.00
TOTAL MISC. CHARGES AND CREDITS	\$	1.00

TAX CHARGES		
County of Adair \$86.59 @ 1%	\$	0.87
City of Kirksville \$86.59 @ 1%	\$	0.86
Franchise Fee \$86.59 @ 5.000%	\$	4.33
TOTAL TAX CHARGES	\$	6.06

TOTAL CURRENT CHARGES	\$	93.65
------------------------------	-----------	--------------

Total Amount Due

\$ 93.65

PAGE INTENTIONALLY LEFT BLANK