



Liberty Utilities
2751 North High Street
Jackson, MO 63755
Visit our website at www.libertyutilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL (855) 872-3242
FOR EMERGENCIES CALL (855) 644-8134

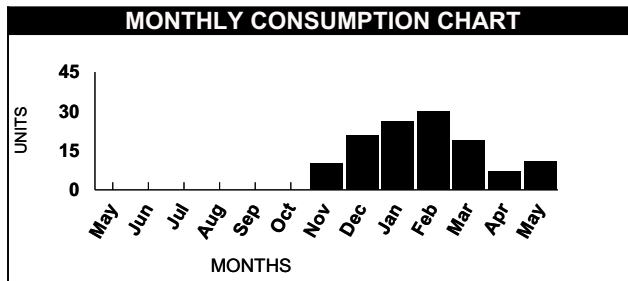
JOHN DOE
123 SAMPLE LN
JACKSON MO, 63755

>000001 9908623 8881 092170 10Z

Statement

ACCOUNT INFORMATION	
Account Number:	XXXXXXXX-XXXXXXX
Statement #:	XXXXXX
Bill Date:	06/25/2020
Due Date:	07/16/2020
Service Address: 123 SAMPLE LN JACKSON MO 63755	

NOT A BILL



Meter #	Rate Code	Read Type	# Days	Service Dates	Current	Previous	Multiplier	Usage
18E004097	62-GRF	Manual Read	32	04/23/20 - 05/25/20	400	389	1.00000	11

CALL US IMMEDIATELY IF YOU SMELL GAS: If you suspect a natural gas leak, leave the premises and then call our emergency toll-free number at 1-855-644-8134 or 911. ALL BILLING UNITS ARE CCF (hundred cubic feet).

ACCOUNT ACTIVITY	
Previous Balance:	32.46
Payments Received:	32.46
Balance Forward:	0.00
Current Charges:	
Sewer Charge	36.97
Delivery Charge	15.00
Distribution Commodity 11.0000 units @ 0.24335	2.68
PGA 11.0000 units @ 0.35250	3.88
WNAR Charge 11.0000 units @ 0.01999	0.22
Taxes:	0.59
Miscellaneous Charges/Credits:	
Total Amount Due:	59.34

SAMPLE BILL

KEEP THIS PORTION FOR YOUR RECORDS

DETACH AND RETURN THIS REMITTANCE PORTION OF THE BILL WITH YOUR PAYMENT

Please include your account number on your check
Make checks payable to Liberty Utilities

Payment Coupon

BALANCE FORWARD	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
0.00	59.34	59.34	

Please check box and see reverse for: Update Phone/Address Assistance Donation

Service Address: 123 SAMPLE LN
JACKSON MO 63755

JOHN DOE
123 SAMPLE LN
JACKSON, MO 63755

Account Number: XXXXXXXX-XXXXXXX
Statement #: XXXXXX
Bill Date: 06/25/2020
Due Date: 07/16/2020

LATE PAYMENT FEE:

Payments received for the current month are subject to 5% per month late fees.

NOT A BILL

Liberty Utilities Midstates
75 Remittance Drive, Suite 1741
Chicago, IL 60675-1741

447760514277320199500000005934100000009180

Understanding Your Bill...For additional information please visit www.libertyutilities.com or call 1-855-872-3242.

Distribution Adjustment

The cost of environmental, energy efficiency, and low income assistance programs.

Distribution Commodity

The cost of operating and maintaining the Liberty Utilities natural gas piping system that delivers natural gas to your home or business.

Due Date/Late Charge

Please pay your bill by the due date to avoid a late charge.

Multiplier

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Purchased Gas Adjustment (PGA)

This measure reflects market increases and decreases in the price we pay for gas supplies without markup or other charges. It may vary monthly and is based on the amount of natural gas you use.

Rate Code

This code represents the rate used to calculate your bill.

Read Type

If we are unable to read your meter we will estimate your consumption for the month.

Taxes

This section summarizes state and local taxes, including city franchise tax, if applicable.

Units

CCF = Hundred Cubic Feet

WNA Amount

If applicable, this Weather Normalization Amount adjusts for variations above and below normal temperatures.

Missouri ISRS Charge

The infrastructure system replacement surcharge (ISRS) is a set, monthly charge that covers only a part of the expenses that the Company must incur to maintain and upgrade its system and to relocate facilities in connection with local, state and federal public improvement projects and safety requirements. In general the ISRS charge to cover these costs is smaller for residential customers, while larger users in other customer classes are charged a greater amount.

Paying Your Bill...Paying your utility bill has never been easier. We have several convenient payment options.

Authorized Payment Center

Check our website for a list of authorized payment agencies where you can pay your bill in person. Please bring your bill to ensure the payment can be accurately posted to your account.

EFT Payments (Automatic Payment Plan)

Pay your bill automatically from your bank account monthly (Electronic Funds Transfer).

Pay By Mail

Make your check payable to Liberty Utilities using the enclosed payment coupon. Allow 7-10 business days prior to the due date on the front of the bill.

Mail To:

Liberty Utilities MidStates
75 Remittance Drive, Suite 1741
Chicago, IL 60675-1741

Pay In Person

Visit our website at www.libertyutilities.com for our office locations.

Pay Online or By Telephone

Pay by credit/debit card or electronic check on our website or through our automated telephone system.

Payment Posting

Payments may take up to 2 business days to post to your account.

Billing Programs...

Budget Billing

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the Budget Settlement Amount.

Paperless Billing

Go paperless and receive an e-mail instead of a paper bill each month. Sign up at www.libertyutilities.com. We also offer recurring monthly payments through Autopay.

Special Payment Arrangement

An extended payment plan where past-due bills may be paid in installments over a specified time period. The statement will also show the Remaining Payment Arrangement Amount.

Other Information...

For General Correspondence

Please remember to include your 16 digit account number on any correspondence to us.

Mail To:

Liberty Utilities
2751 North High Street
Jackson, MO, 63755

E-mail To:

customerservicemidstates@libertyutilities.com

Glossary of Terms

For a definition of additional billing terms please visit www.libertyutilities.com.

Medical Emergency

If you believe that a medical emergency exists in your home or would exist if service were to be disconnected, you may be protected from disconnection. Please contact us at 1-855-872-3242 for more information.

Illinois Customers Only

When seeking assistance on any issue, you must contact Liberty Utilities prior to contacting the Commission's Consumer Services Division. The Illinois Commission Consumer Services Division telephone number is 1-800-524-0795.

If your primary source of income comes from, Temporary Assistance for Needy Families (TANF), Aid to the Aged, Blind and Disabled (AABD), General Assistance, Supplemental Security Income, Social Security, Veterans Benefits or Unemployment Compensation Benefits, then you may qualify for an extended due date up to 10 days.

Community Energy Assistance Program

You can help others in need to pay their monthly gas bill by donating to our community energy assistance program. All donations are distributed to a local or area non-profit energy assistance agency(ies) that serves your community.

Visit www.libertyutilities.com for information on which agency(ies) received your donation.

Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Utilities Statement.

_____ \$1	_____ \$20
_____ \$5	_____ Other
_____ \$10	_____ Round Up
_____	_____ One Time Contribution

CHANGE OF ADDRESS

EFFECTIVE DATE (Day/Month/Year)

ADDRESS

PO BOX

CITY

STATE, ZIP

TELEPHONE NUMBER

**TO CHANGE ACCOUNT NAME, PLEASE CALL
1-855-872-3242**