



IMPORTANT CUSTOMER NOTICE FOR RESIDENTIAL AND SMALL FIRM SERVICE

Your bill now includes a Weather Normalization Adjustment Rider or WNAR. Adjustments under the WNAR will be made twice a year and are designed to lessen the impact of weather on what you pay in your usage charges for the Company's costs of distributing gas. Generally, if it is colder than normal and customer usage is greater, the adjustment will result in a downward adjustment to customers' bills on a going forward basis. Conversely, if it is warmer than normal, there will be an upward adjustment in customer bills. In no case, will an upward adjustment exceed \$0.05 per Ccf which is equivalent to about \$2.65 per month for the typical residential customer, based on 53 Ccf per month. There is no WNAR adjustment on your current bill, but may be adjusted in the future. . For a more detailed explanation of how the WNAR works and how rate adjustments are calculated under the Rider, please see 1st Revised Tariff Sheet Nos. 67 through 67.3 of the Company rate schedules located in the current natural gas tariff.