

Additional News

Prepare for higher winter gas bills

Annual Purchased Gas Adjustment and its impact on your bill

Beginning in December, customers will see a change in the cost of gas charge on their bill – called the PGA (Purchased Gas Adjustment). The PGA is the cost the Company pays to purchase natural gas on the open market, plus the transportation and storage services fees. It also reflects any under – or over – collection of actual gas costs in the previous period. These costs are passed on to customers through the PGA, with no mark up by Liberty, and typically make up about half of a winter bill.

Natural gas prices have increased impacting the PGA

This year, natural gas prices are higher than last winter. This means the PGA for all of Liberty's Missouri gas service areas will be higher. For most residential gas customers, expect a bill increase for the winter months of **about 5% to 15%** depending on usage*. Scan the QR code below to find your PGA rate.

***The message below is for Liberty customers in the Northeast Missouri service area, excluding Kirksville. This impacts only the following counties: Adair (excluding Kirksville), Clark, Knox, Lewis, Macon, Marion, Pike, Ralls, Schuyler, and Scotland.**

Expect a greater PGA impact on your gas bill

You may have noticed your natural gas bill was lower this past year compared to previous years. Over the past year, the cost of gas (shown as the Purchased Gas Adjustment or PGA on your bill) included a refund from Panhandle, the interstate pipeline that serves your area. This refund was a result of Panhandle's most recent Federal Energy Regulatory Commission (FERC) rate case. Panhandle is not a Liberty company, and we do not set its rates.

Starting in December 2025, Panhandle's refund will no longer apply. As a result, you will see a more typical PGA rate on your bills going forward. This means your PGA rate will be higher than this past year's unusually low rate.

For the average residential customer, gas bills over the winter season could increase **approximately 38%**, depending on usage.

We're here to help

Please contact our Customer Care team if you are struggling to pay your bill or experiencing financial uncertainty. We have programs and access to resources that may be right for you.

Ways to save

Lowering your energy usage can lower your bills. Find helpful resources and tips to help you conserve energy and save on your bill.

Visit our website at libertyenergyandwater.com or scan the QR code to learn more.

